



To assist guests' decisions regarding their upcoming cruise vacations during the evolving worldwide COVID-19 situation, Princess Cruises is temporarily making some changes to our cancellation policy for cruises departing up to May 31, 2020.

Revised Final Payment Timing

Additionally, we are amending Final Payment on cruises sailing June 1 through June 30, 2020.

What's New?

The details vary by departure date. The following applies to new and existing bookings on cruises and cruisetours in all markets globally.

Date of Departure*	Benefit
April 3, 2020 or earlier	Cancel up to 72 hours before sailing to receive Future Cruise Credit (FCC) for 100% of cancellation fees
April 4, 2020 - May 31, 2020	Cancel by March 31 and receive Future Cruise Credit for 100% of cancellation fees
June 1, 2020 - June 30, 2020	Final Payment moves to 60 days prior to sailing

*Date of departure is from the start date of your cruise or cruisetour, whichever is earlier. Excludes charter cruises.

Guests who choose to keep their booking as currently scheduled for departures between March 6 and May 31 will receive the following Onboard Credit amounts:

- \$100 USD / \$150 AUD per stateroom for 3 and 4 day cruises
- \$150 USD / \$225 AUD per stateroom for 5 day cruises
- \$200 USD / \$300 AUD per stateroom for 6 day and longer cruises

For our guests booked on Crown Princess Mediterranean itineraries, we are finalizing some itinerary changes and a special offer that we will be sharing early next week.

The Fine Print

Future Cruise Credits (FCC) are non-refundable and may be applied to any new or existing booking not yet paid in full on a Princess Cruise departing on or before **December 31, 2021**.

The FCC does not have to be used on the same product that was cancelled and is non-transferable.

To ensure we cover guests who already made final payment, the revised final payment date means no cancellation fees will be assessed until 60 days prior to sailing.

Timing

FCCs will automatically be applied to each guest's Captain Circle account after they have cancelled. FCCs will not be available instantly and may take up to 10 business days to be processed.